

# Make Opinion Online Access Panel

10M+ active respondents 136 countries

DIY Platform

**Managed Services** 

**API Integration** 

## **Panel Quality**

Multi-layer fraud protection and human oversight

## **Respondent Experience and Engagement**

Happy respondents, better data

## **Profiling and Recruitment**

Continuous dynamic profiling

## **Compliance & Ethics**

GDPR, BDSG, CCPA, and local laws respected

The second second

## **Technology & Infrastructure**

In-house platform, API-ready, fast

### **Panel Stats**

Country coverage by key demographics

## **Our Services**

Self-serve, managed services and API ready

Create surveys.
Reach people.
Understand results.





## **Panel Quality**

At Make Opinion, quality it's built into every layer of our process. No system is perfect, but we consistently maintain one of the lowest reconciliation rates in the industry, and that's not by accident.

## 2.8% reconciliation rate

- **Fraud & Bot-Farm Defense:** we check VPNs, proxies, and suspicious IPs automatically, not just once, but throughout each respondent's lifetime in the panel.
- **Digital Fingerprinting:** every respondent receives a persistent digital ID, allowing us to detect duplication and monitor behavioral consistency across time.
- **Human Oversight:** our dedicated Panel Quality team manually reviews any system flagged respondents for nuanced, real-world judgment calls tech can't make alone.
  - **Answer Consistency Checks:** we automatically flag respondents whose answers contradict each other in unlikely ways, like claiming a very low income and also reporting ownership of a Porsche. These respondents are reviewed and removed when appropriate.
- **Random Profile Validation:** we run periodic re-validations across key demographic and behavioral data to ensure panel integrity and consistency.
  - **Optional Third-Party Quality Tools:** on request, we enable third-party industry standard solutions, such as Research Defender, to provide additional layers of fraud detection and respondent validation.
- **Survey Feedback Loop:** after every survey, respondents rate their experience. We analyze that feedback to flag problematic surveys and spot disengaged or manipulative behavior across their history.



## Respondent Experience and Engagement

Happy respondents don't just stay in the panel longer, they deliver better data.

At Make Opinion, we treat our panelists with respect, fairness, and transparency, because engaged respondents don't rush, drop out, they provide reliable, thoughtful answers.

## 4.6 stars: respondent satisfaction on TrustPilot

**Smarter Pre-Qualification and Rapid Incidence Checks:** we combine over 100 profiling fields with a custom screener tool that allows quick incidence checks based on 200 answers before full launch. This minimizes costly targeting mistakes and maximizes conversion.

**Fair Rewards, Even for Screenouts and Quota Fulls:** respondents who don't qualify or reach a full quota are still compensated. This policy reinforces trust and helps maintain healthy panel retention.

**Phased Trust Incentives:** respondents earn access to real-time incentives and monthly prize drawings only after successfully passing initial validation steps, including trap question detection, speeding checks, and profile consistency audits, and completing several surveys with good behavior.

**Responsive Panel Support:** our Panel Support team answers every respondent ticket promptly and thoughtfully, ensuring panelists feel heard and respected, not ignored.

**Survey Experience Ratings:** after each survey respondents rate their experience. We use these ratings to detect friction points and maintain a high-quality experience across the board.



## **Profiling and Recruitment**

A healthy panel is not built overnight. At Make Opinion, we grow a high-quality respondent base through consistent, targeted recruitment and evolving profiling. Our focus is simple, help you reach the right people with the most reliable data possible.

## 95% profiled panel on key demographics

**First-Party Data Ownership:** every profile belongs to us, not a third party. Make Opinion owns 100% of respondent data, meaning you get full traceability, better consistency, and cleaner sample management.

**Diverse Recruitment Sources:** we run targeted campaigns, social media campaigns, social media direct to survey (only if specifically requested), partnerships with local and global websites and apps, and other industry-trusted acquisition channels to ensure diversity and balance.

**Continuous Profiling:** respondent profiles are not static. We layer in behavioral, demographic, and attitudinal data over time, giving you richer targeting options with every interaction.

**Ongoing Profiling Refresh:** key profile fields are refreshed regularly, based on the natural expiration cycle of different data points, so targeting remains accurate as people's lives change.

**Re-contact and Longitudinal Capabilities:** all profiling is respondent-level and persistent, enabling re-contact, multi-wave studies, and segmentation validation overtime without data loss or integrity issues.



## **Compliance and Ethics**

At Make Opinion, we take compliance seriously, not just because it is good practice, but because it is a legal and cultural standard where we are based. As a German company, we operate under some of the strictest data protection laws in the world.

- **Full GDPR Compliance:** we ensure transparency, data control, and security at every step of the respondent journey.
- **Local Legal Adherence:** we respect country-specific regulations, not just GDPR, but regional laws like LGPD in Brazil, CCPA in California, and other national frameworks where your studies run.
- **Respondent Control and Access:** panelists can access, update, or delete their personal data anytime through our respondent portal, putting privacy in their hands.
- **No Surprises Policy:** we never sell or share respondent data to other 3rd parties. Clear terms, clear consent, no hidden clauses.
- **Proactive Legal Monitoring:** we continuously monitor regulatory changes and update our systems and processes before they become mandatory.



## **Technology and Infrastructure**

At Make Opinion, we own and operate our entire tech stack, giving you full control over your projects without relying on third-party bottlenecks. Whether you are running one project or dozens, you get stability, speed, and real-time visibility from start to finish.

- **Proprietary Platform:** Make Opinion Next lets you define audiences, check real-time feasibility and pricing, get respondents fast, and track progress live.
- **Real-Time APIs:** instant data flow, seamless integrations, and faster project turnarounds without manual delays.
- **Robust Infrastructure:** high uptime, secure hosting, and a global infrastructure network that keeps projects moving no matter where respondents are located.
- **Continuous Optimization:** we constantly upgrade based on real-world usage patterns and direct client feedback, so the platform evolves with your needs, not behind them.



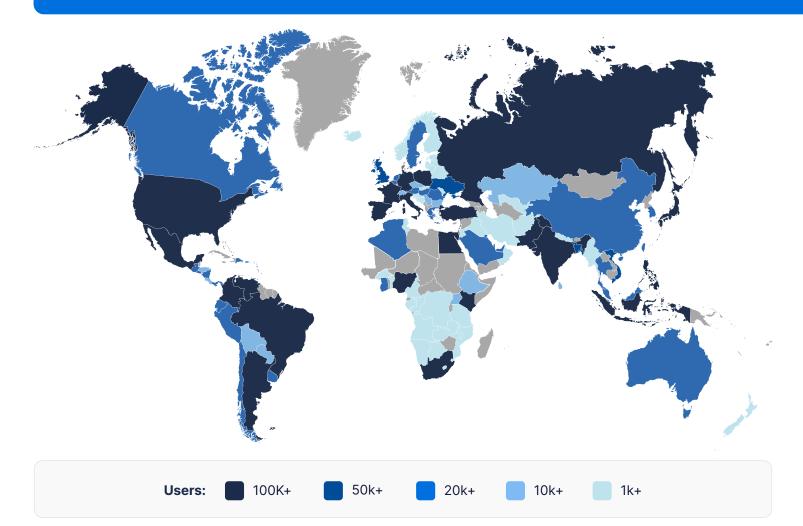


## **Panel Stats**

**Country coverage by key demographics** 



## **Global Online Access Panel**



#### **Europe**

- 1. France
- 2. Italy
- 3. Germany
- 4. Spain
- 5. Russia 6. Poland
- 7. United Kingdom
- 8. Portugal
- 9. Ukraine
- 10. Belgium
- 11. Romania
- 12. Austria
- 13. Hungary
- 14. Netherlands
- 15. Greece 16. Sweden
- 17. Czech Republic
- 18. Bulgaria
- 19. Serbia
- 20. Switzerland
- 21. Croatia
- 22. Slovakia
- 23. Finland
- 24. Denmark
- 25. Ireland 26. Belarus
- 27. Lithuania
- 28. Norway
- 29. Latvia
- 30. Albania 31. Estonia

- 32. Slovenia
- 33. Alan Islands
- 34. Moldova
- 35. Malta
- 36. Luxembourg
- 37. Iceland 38. Bosnia and
- - Herzegovina

#### **North America**

- 39. United States
- 40. Mexico
- 41. Dominican Republic
- 42. Canada
- 43. Guatemala
- 44. Costa Rica
- 45. El Salvador
- 46. Panama
- 47. Honduras
- 48. Nicaragua
- 49. Jamaica
- 50. Puerto Rico
- 51. Bahamas (the)
- 52. Trinidad and Tobago

#### **South America**

- 53 Brazil
- 54. Colombia
- 55. Argentina
- 56. Venezuela
- 57. Peru
- 58. Ecuador
- 59. Chile
- 60. Uruguay
- 61. Paraguay

#### **Asia**

- 62. India
- 63. Phillipines
- 64. Indonesia
- 65. Turkey
- 66. Japan
- 67. Vietnam
- 68. Bangladesh
- 69. Malaysia
- 70. Thailand
- 71. South Korea
- 72. China
- 73. Taiwan
- 74. Sri Lanka
- 75. Singapore
- 76. Hona Kona 77. Myanmar
- 78. Cyprus
- 79. Nepal
- 80. Northern Mariana Islands

#### **Africa**

- 81. Nigeria
- 82. South Africa
- 83. Kenya
- 84. Egypt
- 85. Morocco
- 86. Ghana
- 87. Algeria
- 88. Botswana
- 89. Uganda
- 90. Ethiopia
- 91. Angola
- 92. Ivory Coast
- 93. Tunisia
- 94. Tanzania
- 95. Mozambique
- 96. Botswana
- 97. Oman
- 98. Namibia
- 99. Cameroon
- 100. Rwanda 101. Congo
- 102. Malawi
- 103. Mauritius
- 104. Senegal
- 105. Zambia
- 106. Sierra Leone 107. Liberia
- 108. Benin
- 109. Eswatini 110. Gabon
- 111. Burkina Faso

- 112. Lesotho
- 113. Congo (the)

#### **Middle East**

- 114. Pakistan
  - 115. United Arab Emirates
  - 116. Saudi Arabia
- 117. Kazakhstan
- 118. Jordan 119. Afghanistan
- 120, Israel
- 121. Iran 122. Qatar
- 123. Kuwait
- 124. Lebanon
- 125 Rahrain
- 126. Uzbekistan 127. Iraq

#### Oceania

- 128. Australia
  - 129. New Zealand
  - 130. American Samoa
  - 131. Virgin Islands (U.S.)
  - 132. Guam 133. Samoa
  - 134 Palau
  - 135. Micronesia
  - 136. Marshall Islands (the)



## **Demographic Breakouts**

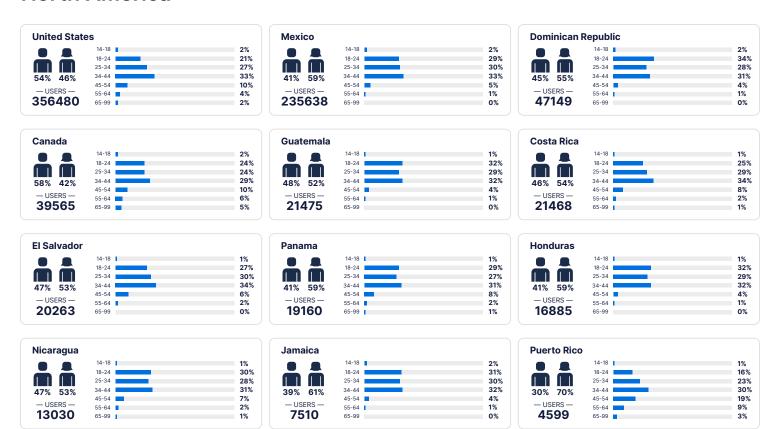
#### **Europe**

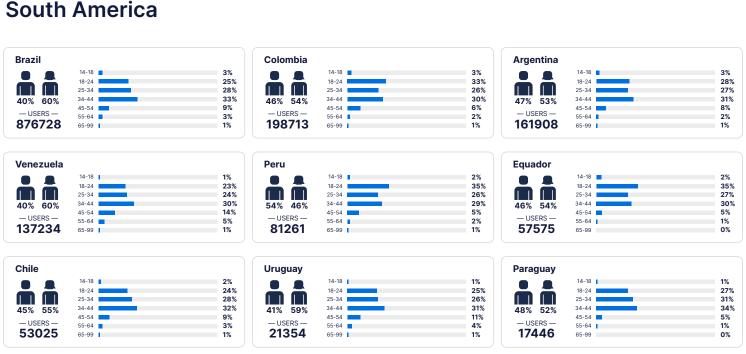




## **Demographic Breakouts**

#### **North America**





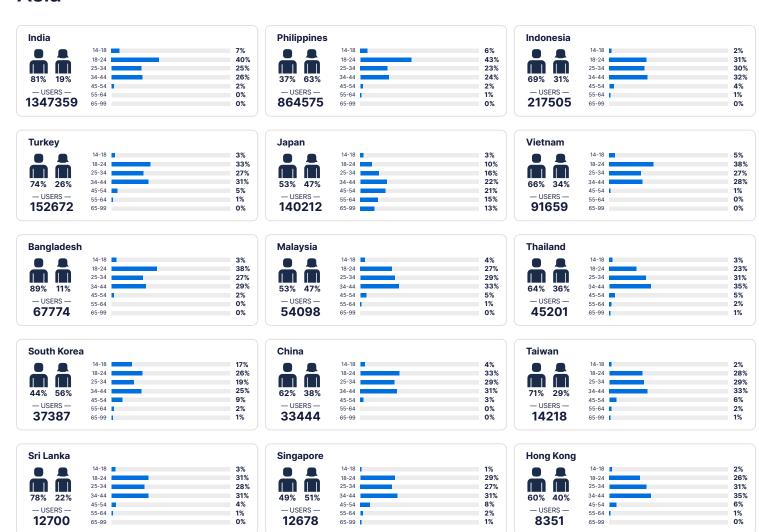
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## **Demographic Breakouts**

#### **Asia**

12700



-users-

6998



## **Demographic Breakouts**

#### **Africa**

18% — USERS — **7865** 

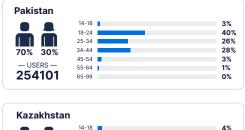


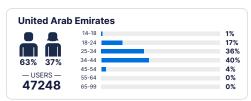
71% 29% — USERS — 7732

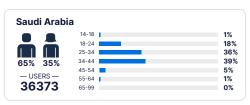


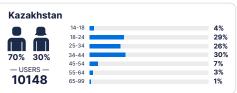
## **Demographic Breakouts**

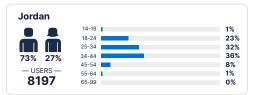
#### Middle East

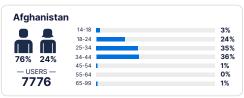


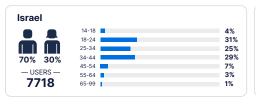


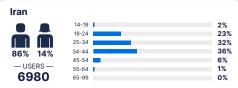


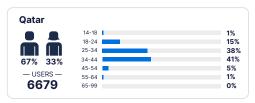


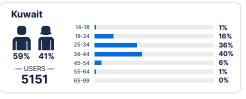


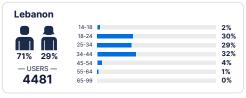


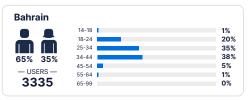




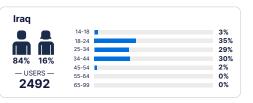




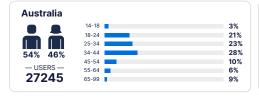


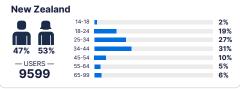




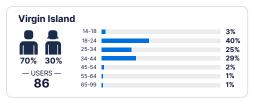


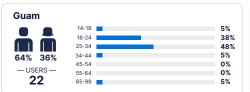
#### **Oceania**

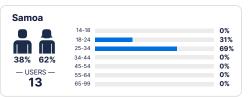


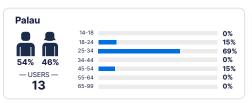


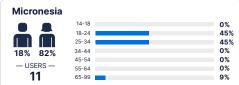


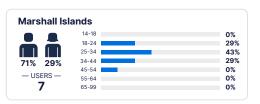
















## **Our Services**

#### **DIY Platform**

Define your audience, get instant feasibility and pricing, and launch in minutes.

- Real-time feasibility and pricing
- Multi-country support
- Automated alerts and field monitoring

### **Managed Services**

Our project managers handle everything for you – at literally no extra cost.

- 24/5 support from expert project managers
- Feasibility, pricing, and full fieldwork execution
- No service fees, ever

## **API Integration**

Automate and scale with fast, developer-friendly tools.

- Feasibility, pricing, and project execution via API
- Fast response times for real-time applications
- Developer support available when needed



**Create Surveys. Reach People. Understand Results.** 

